

"Hospitality Mountaineer Style"

WVU Alumni Center, Sept. 15

The Greater Morgantown Convention & Visitors Bureau presents "Hospitality Mountaineer Style" by Rita Suiter of Five Star Customer Service Strategies. Suiter is a customer service specialist who has worked with travel, health care and public related businesses to help create better customer service techniques and practices.

Registration

September 15, 2010

The Erickson Alumni Center

8:00-8:30 am Registration

8:30-10:00 am Workshop

Cost: \$10/person \$8 for Morgantown Chamber of Commerce Members

PLEASE PRINT

Number of registrants: _____

Name(s): _____

Business Name: _____

Contact Person: _____

Telephone: _____

Email: _____

*correct spelling of name of attendee is important so that we can create their personalized certificate of attendance

Payment method:

Check (made payable to **GMCVB**. Only available for drop off or mail in registrations.)

Credit Card:

Visa MasterCard American Express

Name on card: _____

Card number: _____

Exp date: _____

Signature: _____

*pre-payment is required

*48-hour cancellation notice is required

*No shows will be charged

How To Register

By Fax

Complete this form and fax it to: **(304) 291-1354**
Registrations submitted by fax are credit card only.

By Phone

Call **(304) 292-5081** and we can take your registration information over the phone. Phone registrations are credit card only.

By Mail

Mail your completed form to:
Greater Morgantown Convention & Visitors Bureau
68 Donley Street, Morgantown, WV, 26501

You may also drop off completed forms at the above address during regular business hours.

Mail in registrations must be received by Monday, September 13 to ensure certificate preparation